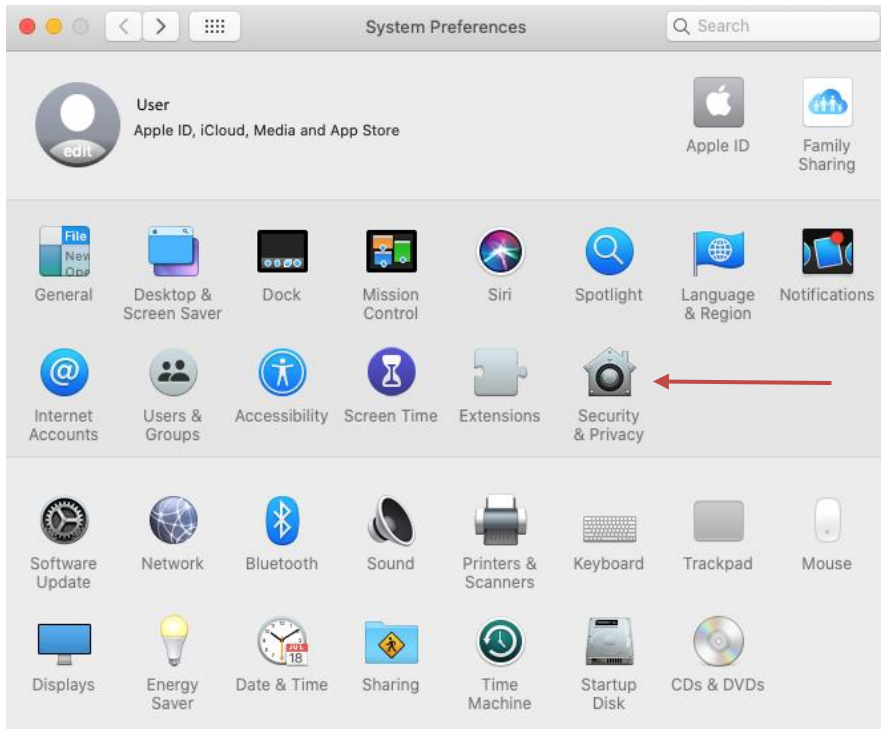


## MacOS: check your settings will allow Zoom to download

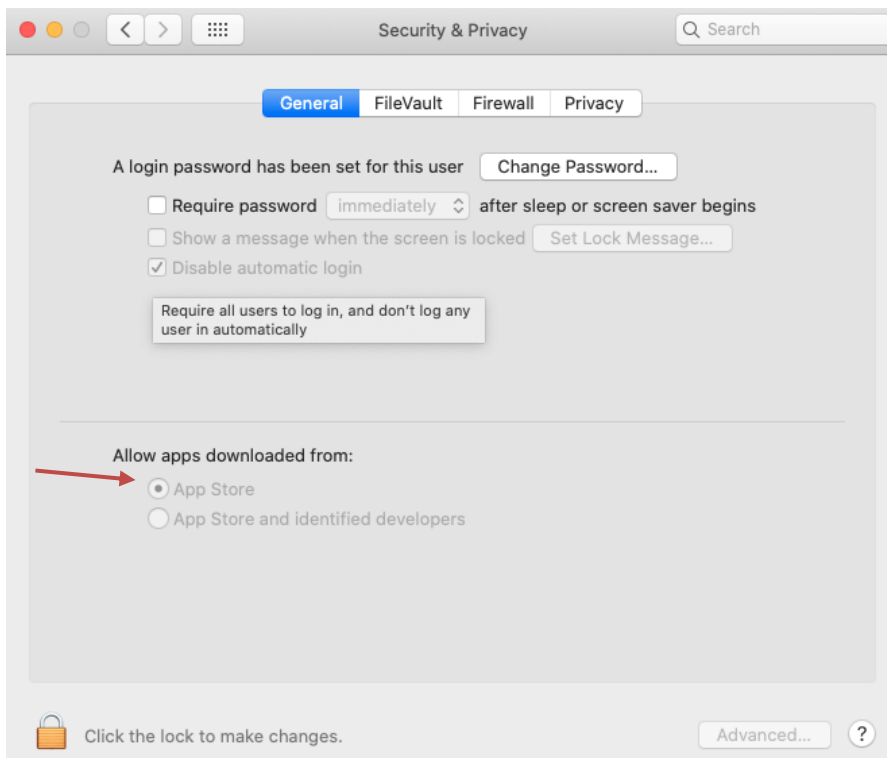
- 1) Click on the **Apple** menu icon in the top left of the screen, then on the **System Preferences** menu option.



- 2) The “System Preferences” window will open. Click on the **Security & Privacy** icon.



The “Security & Privacy” window will open.



3) In the “Allow apps downloaded from” area:

If you can see that the option “App Store” has a filled in circle next to it (like in the above screenshot) ...

then ➤ **Step 4**

... otherwise close the “Security & Privacy” window as you’ve finished this exercise.

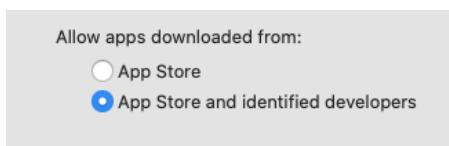
4) Click on the **Padlock** in the bottom left corner. The dialog below will open.

5) Enter the **Username** and **Password** you log into the computer with...



6) Click on the **Unlock** button.

7) In the “Allow apps downloaded from” area click on **App Store and identified developers**



**Note:** For Mac High Sierra (10.13.x), you will need to click on **Allow** too.



(If you can't see the “Allow” button simply go to step 8)

8) Click on the **Padlock** again, to close it.

9) **Close** the “Security & Privacy” window.